4. What is the role of a reference librarian on our campuses? How is it changing? How should we be influencing those changes?

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Introduce ourselves and note we will be taking notes to later be posted

To set the tone and scope of the discussion here are a few items to consider. Bear in mind that this is by no means a complete list:

1. The way people access information is changing:
   a. Now use the WWW
   b. Can access many library resources from their offices and home
2. There is more information to access on the Internet – much of which may not be reliable or valid
3. Decline in Mediated searches
4. More complex reference questions
5. Users more computer literate – ask more technical/software questions: printing, downloading, emailing, EndNote, ProCite, PDF, HTML, network access, etc.
6. Computer Literacy vs Information Literacy – role as teacher
7. Web pages, online tutorials, online forms, email
8. Filtering information: analysis, representation and interpretation
9. Marketing services/information: general vs specific
10. Venturing OUT of the library proper – going to professors’, etc. offices


