<table>
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| Create online tutorials for information literacy and information technology | o Increased awareness of Library products and services  
 o Reach more students early in academic career and at time of need  
 o Increase level of information literacy and expertise with Information Technology | Cluster Coordinators | Other cluster members and volunteers from staff | Ongoing | o Usage Statistics  
 o Focus Groups  
 o Online surveys |
| Develop and Implement a Digital Collections Program/Activities | o Create opportunities for increased collaborations in the identification and development of local digital collections  
 o Connect digital collections to classroom activities and projects  
 o Increase use of digital collections in research  
 o Preserve fragile collections and materials  
 o Increase awareness and competency of library personnel in the technologies and techniques used in developing digital collections | DIS Cluster | Members from other clusters and volunteers from the staff | Ongoing | o Usage Statistics  
 o Focus Groups  
 o Online surveys |
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| Create liaisons with programs: Honors, students life, etc | o Establish or formalize liaison relationships with non-degree programs  
  o Assign liaison responsibilities for non-degree programs to librarians(s)  
  o Increase collaboration and communication with non-degree programs  
  o Increase awareness of library programs and services available to programs | Department Heads | Members from other clusters and volunteers from the staff | Ongoing | o Surveys  
  o Feedback from programs  
  o Verbal feedback |