OCLC White Paper on the Information Habits of College Students

Verbatim answers: “Based on your experiences, what two things should your campus library do to help you with your study assignments?”

1. Have computers available. #2. Have helpful staff available.
2. (1) Put more classes on Blackboard (www.blackboard.com or the school’s local site) (2) More classes should have reserves available online
3. (1) Make it easier to access articles by not keeping security so tight for specific courses, it’s pointless and unfair! (2) Design & put up a huge poster board with instructions on how to find a book, article, journal, etc.... I couldn’t find anything in their if my life depended on it!
4. * better availability for library assistance * more resources * faster access to the databases
5. * more bandwidth. * faster computers.
6. * Put request forms on the internet for ordering books, etc. from other libraries * Update their collection
7. [University name] is set up very well to help us--it is basically teaching yourself how to use the resources that it difficult. Perhaps a tutorial should be held at some colleges to show students the resources available.
8. (1) offer more websites and journals 2 create a bibliography format sheet
9. 1 - Provide a brief description of the different contents/results of your search. 2 - Provide better information about how to get books from other libraries.
10. 1 PROVIDE A LINK TO [db provider] 2 HAVE MORE ARTICLES AVAILABLE FROM THE INTERNET.
11. 1) Get more electronic versions of printed texts, journals, resources etc. 2) Make more information accessible to the internet from a home computer (my university limits electronic resources to the campus network; my computer is off campus)
12. 1) Provide access to literature searches based on field, e.g. [db provider] 2) Provide access to the listed resources, preferably in hard-copy formats.
13. 1) Along with the e-journals/e-periodicals that are available, I would also like to see a collection of e-books included in the library's catalog.
14. 1) Electronic journal - which they already have. 2) List of journal abbreviations (which is available at other library sites)
15. 1) Know before-hand what I am working on (for example, the professor notifies the library staff about a paper that he/she has assigned to his/her class) and know where to get good information. 2) Have it available, and easy to find. I hate having to go on book hunts in secluded, sometimes dark corners of the library.
16. 1) Make *all* journal/periodical/newspaper articles downloadable, and/or simplify the microfiche search & print-out process. 2) Provide abstracts not only of articles but also of books in all bibliographic databases, so as to make it easier for students/researchers to know beforehand how relevant the material will be.
17. 1) offer more computers for use to access the Internet 2) offer more library computer lab hours
18. 1) reserve more computers strictly for library research (and not for email, etc) 2) use a more expansive cross-reference method in library searches, i.e. I should be able to look up books on either Native Americans or American Indians in the same search
19. 1) stop the system from crashing as often as it does 2) Have one database for all journals, not separated by subject, in which keywords, author etc. can be entered for a search
1) The campus should not charge us for print-outs. They charge between 5-15 cents per page that we print out. This majority deters me from using the campus library. I go to [University name]. I think it's absurd to pay this since we already pay a per-semester technology fee. What is that fee for if not for the upkeep and maintenance of computers and printers. 2) Classes should learn how to use e-journals better. I had to learn on my own and I'm still not completely sure of how to fully utilize them. They seem like a great wealth of information, but I'm not sure if I'm doing it right, cause sometimes I get a lot of info and sometimes [sic]

1) Bigger database 2) More categories in descriptive forms

1) Offer more full articles online 2) Provide more help

1) Provide an up-to-date index to every bound academic periodical/journal on the SHELF. Our access to databases, e-journals, etc is the only way to know the content of the bound journals. 2) Get the misplaced/returned books in their correct places faster.

1) Provide info on how to use online library resources 2) Inform all students as to where the different sections of the library are.

1. Allow for full text downloads of electronic articles. 2. Cross referencing based on a keyword in a company lookup.

1. Enable me to search my library's content 2. Have links to all the academic search engines, journals and databases that the college subscribes to.

1. Expand their collection 2. Have more information available in full-text databases.

1. Have more information stored electronically 2. Have easy access to that information from both school and home

1. Help line 2. Bibliographies of resources

1. Inform about all types of media and information available. 2. When tracking pieces of work they don't have be more thorough in trying to find who might have it.

1. Make full text articles available 2. Provide links to other research sites

1. Make it more user-friendly 2. Provide more accurate info with the search option

1. Make website more user-friendly 2. Provide more links to online academic sources

1. More specific search criteria, it is too general so you end up having to dig through tons of information when most of it is not useful. 2. More full-length articles and journals online

1. Not lose books. 2. Update the [database]

1. Receive Journal articles from another campus in a more timely matter 2. Make more journals accessible

1. A more efficient click-through rate for searching the [library online catalog] 2. One search engine for all library databases rather than making you choose which database you want to search

1. Add more journals for sciences 2. Update the library catalog more often

1. Be more accommodating 2. Be more friendly

1. Be more available 2. Design the library to be more open and inviting, I don't use it because I feel sectioned off from those that can help me

1. Be more helpful with format information (i.e. [databases], etc) 2. Help with finding difficult information from an academic standpoint (i.e. academic information on TV shows, internet, etc.)

1. Better organization of the physical location of books. 2. More people available to answer questions

1. Create a good website with helpful links. 2. Create an easy to use website

1. Don't require a log-in name to use the catalog 2. Require that some machines be used only for research, and others for email, etc.

1. Each class at school should have space on the electronic library to have reserved for course work and study tools & tips. 2. Update the computers. Some computers in my campus library are just too old to even bother using.

1. Easy to navigate 2. Plenty of information available

1. Give me well-categorized listings of databases the library subscribes to. 2. Suggest academic journals related to the subject matter.
1. Have a good search mechanism. 2. Offer a site with links to other websites that may have relevant information.

1. have more accurate info. 2. have more people on hand and ready to assist at any time.

1. Have more full text articles 2. Some research sites are difficult to get into [sic]

1. Include more online journals and articles 2. Online librarian help

1. Know locations of diverse sources on certain subjects. 2. Know where to locate scholarly journal

1. lead me to resources in the library 2. provide me access to databases such as [db provider]

1. Longer hours 2. Ease of receiving books from other university libraries

1. Make articles and journals easier to find 2. Provide outlining and note taking techniques

1. make it easier to find stuff 2. help you out

1. Make it easier to get more specific about the topic I am searching for- narrow down the number of results so I get the books I want and get rid of topics irrelevant to what I am searching for. 2. Develop a better way to help students figure out what how to identify which subject headings to search under in order to find material most relevant to the desired topic.

1. make searching for articles more user friendly. 2. make searching for articles quicker

1. Make the website easier to navigate 2. Make online resources and periodicals available for checkout

1. make the website easier to use 2. full test items

1. more complete article databases 2. cheaper copies

1. More electronic access to old information, journals and periodicals. 2. More full-text options.

1. More full text journals online 2. More users at a time should be licensed through the library homepage for [databases, etc.]

1. offer a wider variety of Christian books 2. have books that are easier to locate and easier to check out

1. offer more computers with MS Office 2. have more tables for group work

1. provide a clearer, more user-friendly website 2. make more complete articles and reserve resources available online

1. Provide better maps of the library 2. Allow you to place holds online and then have a librarian retrieve the materials, which you could then pick up at your convenience

1. provide clear instructions on where to find a book 2. help locate a book that is not in the campus library

1. Provide help when needed using the web site. 2. Give a variety of other related web sites dealing with topic.

1. Provide more resources. 2. Provide knowledgeable librarians.

1. They should make their databases open to students who live off campus 2. Should have a detailed directions next to the computers on how to navigate through all the services available

1. Train the people that help in the library on how to use the links on their web page. I can't think of anything else, our web page has everything we need on it for all the different colleges that we house.

1. Web based Bibliographic and Footnote entries 2. Finding primary source material on current topics

1.) Provide an office to assist in rigorous research (CARS) 2.) Streamline information

1.) Buy more books. 2.) Make a better search engine.

1.) Make it easier to pull up full-text journal entries. I'm a senior at the [University]. I've been trying to pull up journal articles by a professor whom I wish to work with when I go to graduate school. Instead of being able to search and go straight to a specific article, you have to search for the journal, then the author, then the article, and MAYBE you'll get to the one you want.... It gets frustrating. I have author, title, call number, date, and journal name, and I STILL have to go through the hassle. It would be so much easier if I could just do one search and get the article up. 2.) List whether or not material put on reserve by professors is actually in.
1. Ask the person who I have to do the assignment for what he or she is looking for what info the want and.
2. Ask the student what he knows.

1. Have a good list of Journal Articles/Periodicals.
2. Have a place to type in a search question and the site list sources of information to help on my quest.

1. Have other close places to choose from in which we can look to find a book we need (ex: local library, bookstore, etc....)
2. Waiting list & alternate related topics to look for.

1. Provide links to websites that offer professional journals and articles.
2. Provide tips for searching.

1. Stay open later.
2. More study space.

1. Offer more info on the website about how to do interlibrary loan.
2. Offer online interlibrary loan services.

1. Offer short seminars on how to use the library’s databases.
2. Mention all of the resources available to students on the library homepage.

A website that is updated more often. Understandable internal search engines.

Actually have one.

Actually, I'd just really like their circulation desk to be open 24 hours, and they should have more full text stuff online.

Add a few more small 'study rooms.' nothing.

Add more computers for web based research. There are not enough. The majority of the computers are for library-based tool access only.

Advertise more around campus. Step by step walkthrough via the web.

Advertise the fact that they have one and have the name of said site to be easy to remember!

Allow a student to be able to search for information by the course. I.E. place all journals on ethics in a section for the Ethics course.

Allow access to databases from home computers, more accurate responses from searches.

Allow area wide search of libraries, including those outside consortium.

Allow remote access to catalog/periodicals/reserve information for students with internet access at home. Make information easier to find, possibly combining their databases.

Allow students to print certain (non-entertainment) information in the library without being charged. Also, it would be beneficial if different libraries on campus could send articles, books, etc, to the main library at students requests.

Answer questions right away and know what they have in the system.

As a campus library sees students accessing similar materials for the same thing, perhaps collate the materials together. Maybe collaboration with the professors would help.

Ask a librarian.

Ask instructors [to] include links or research databases for specific majors--including those which are more specialized. Subscribe to a broader range of research databases besides those for English and Science, etc.

Be 24 hour - I have to work, and more often than not, the times I have available to go, the building is closed. I can’t think of anything else.

Be able to help with where to find information.

Be as easy to use as the Internet - I don’t want to search through tons of useless information to find what I’m looking for. Lycos.com lets me narrow down my search results. Be available from home.

Be available for help if needed, provide a list of helpful websites.

Be clearer. More focused websites.

Be easier to access from home. Have the links accessible from home.

Be easier to navigate and have access to other libraries.

Be easier to use.

Be easy to navigate through and be able to answer questions.

Be easy to use.

Be easy to use and give useful information about where you can find the book(s).

Be easy to use and have a lot of info.
be easy to use have helpful people to point you in the right direction
be easy to use to search for journal articles, have more of the journals available electronically
be friendlier and have the books that I need
be helpful and be better arranged
be in one building on campus and have more areas where people can study in groups and don’t have to be quiet
be more accurate with journal articles and have more options of copying on line at home
be more current and up to date bigger
be more friendly and be open longer hours
be more friendly set up better directories to locate items in the library
Be more interactive with the faculty, instead of having to go to the Library’s front desk to find out what books you have to choose from. Also a way to check if that book was already out without having to go to the library.
Be more organized. Offer more interactive help.
be more precise
be more reliable, less cluttered
be more specific offer to be accessible anywhere without have to fumble with school ID to access
Be more technology savvy, provide summaries on web site.
be more vocal of what is available to me. be more willing to help me when I need help.
be open 24 hours, have more aids available
Be open better hours, have more up to date cataloging
be open longer on weekends, have stacks explained better
BE OPEN MORE OFTEN AND HAVE PAPER PRINTOUTS MORE AVAILABLE. WE HAVE TO PAY 10CENT A SHEET EVEN AFTER WE HAVE PAID $5,000 TO GO TO SCHOOL FOR A SEMESTER.
Better access to electronic books, More innovative website.
better access to journals and full-text articles, easier access to links to other sites
better access to the internet and the online library resources, open later in the evenings especially during thesis due dates and finals week, before and during
better descriptions of books in the collection, better online resources like articles
Better organization and more books
better organization of journal articles--make it easier to find what your looking for.
better organization of search engines better info on subjects
better organized sites
Better search engine for finding articles related to specific subjects on library computers; more library hours of operation
better search engines faster computers
Better Subject info, better keyword search to pick up both Title and Subject
better system for catalogue more knowledgeable librarians
Better the capacity of the computers in the library
better website and more sources
better, step by step instructions for searches w/in catalogue
Built in search refining for online searches, librarians should be more informed about web resources.
Buy newer books and set up a website.
campus library is just fine the way it is
campus library is only available from the school’s intranet. allow searches from the Internet
can’t think of anything
Can’t think of anything
can’t think of anything
can’t think of anything

can’t think of anything off-hand

carry up-to-date journals

Categorize the study subject in more detail. Provide more online database that have the actual, full length article.

Clarify their web design so that the information is easier to find. I go to [university name], and their web access is pathetically slow and hard to navigate. That and adding more text accessible from home computers (books, journal references, things like that). It's easier to write from home, so I prefer to seek out the information from home. The more content they can provide, the better!

compile books available and easier to search

computers

computers and assistants

Create a campus library Website. Make available more articles on subject related material.

Create an accessible library online. Get a wider range of non-art related books.

critical analysis on Shakespeare critical analysis on anything

cross-reference books better
decrease the number of menus and links required to click through to find the content.

Digitize all periodicals

Digitize articles Digitize Course Reserves

Do not use

Do not use the campus library.

DON’T KNOW. BASICALLY. IT IS SOMETIMES A BORING PLACE FOR ME TO GO TO, UNLESS PLEASE NOTE THAT I HAPPEN TO BE REALLY INTERESTED IN A CERTAIN SUBJECT AND WOULD GO THERE TO RESEARCH IT FURTHER.

Don’t let the homeless people use the computers. Otherwise, everything is good.

Easier access to information and ability to search library computers without having to have a librarian or password.

easier access to journal articles, newspapers, and misc. reference materials

easier access to more books that we need.

easier access to off campus students, easier

easier log in upgrade the server, too slow

Easier off-campus access to various database services (i.e. store) - they allow access from on-campus IP addresses, but you have to use a proxy or library card # to access most of them from off campus computers. better physical organization of books

Easier search engine

Easier search engines. Easier navigation.

easier to find stuff, make like to site more known

easier to find the articles and books that contain the info that I’m looking for.

Easier to use and faster connection time

easy search engine for all text in library instead of separate ones for articles and books available help from librarian

Easy Searches on Library databases and a quiet atmosphere

easy to find and helpful

Easy-to-find systems and locations

Especially, at small colleges, the librarians should be aware of many of the classes that the students take. They should make themselves more available in the evenings. Most students don’t go to the library until then and by that time much of the help is gone.

everything is fine

Exact Searches and a separate media library.

expand the amount information that can be receive off the internet
Expand their options using the internet. Make the internet more accessible.

Explain how to use the complicated journal search and explode and have more people available in the library just for research help.

Explain the system they have the books filed under better. I can't find anything! I was taught dewy decimal, they use library of congress. It's ridiculous.

Extend hours and have magazines/journals/papers listed by topic/subject in the periodicals section.

Extremely useful search engine of books. By subject, by title, keywords, etc.

Faster network help class.

Faster online reference librarians. Access to full articles online.

Find accurate information quickly and find bibliographic information quickly.

Find appropriate information. Lead me to appropriate sources.

Find articles relating to your studies and tell you exactly where those articles are in the library.

Find books on the subjects you need.

Find books, find articles.

Find information quickly and have information readily available.

Find journal articles, find books.

Find online journals with full text and locate books within the university's library easier.

Find relevant and accurate, reliable information for my assignment. Make this information easily available (be able to get the book, links to journal articles work, etc.)

Find resources in the library. Find resources outside of the library.

Finding critical analysis, which is what is most commonly needed, and looking for my search on many websites.

Fine as it is.

First of all, make their website easier to use. I've tried [db provider] and other rinky dink systems, but they make no sense and I can't figure them out. When I search online, I'm looking for full text. This includes the library. If I wanted to look at the abstract, I'd drive myself to the library. I access the internet because I'm at home researching.

First, have a more easy to navigate search engine and second, stock more recent books so we don't always have to use inter-library loan.

First, tell me it exists.

Get a better library - more books.

Get a better website!

Get access to more databases. Make it easier to find specific data such as historical sales data for global positioning systems hand held units.

Get better computers in the library and provide more books in the library.

Get more books - not enough selection. Get more copies of books - frequently unavailable.

Get more books and ebooks.

Get more books that I need be more helpful in finding them.

Get more complete journal articles online. (many are only abstracts)

Get more computers and make them easy to use.

Get more databases with full text articles. Get more temporary parking near the library.

Get more staff be more user friendly.

Get more updated books. Get more computers to go online and a separate section for those who are only typing up papers.

Get organized.

Get people in there who know where things are. Get nicer people in there.

Get rid of the fancy Java version of the website with pop-up menus and improve the text-based version of the website. Make sure all links work.

Get smarter people and nicer people.
Give an explanation of what exactly I am searching in. (Books, Database, etc.) Improve catalog practices I am not overlooking anything by searching for information on the web.

Give me books that are in the area of what I'm looking for and could apply to what I'm studying.

give me information and be easy to use

Give us examples of articles to use and where to find them.

give us more of an option on the sites we can access

guide me to find the correct links to look up topics, help me help myself

have a bigger selection of articles have more current books and journals

HAVE A BROAD AREA FOR SEARCH SO THAT THE RESEARCHER CAN NARROW IT THEMSELVES CLEARER ON WHERE TO FIND THE RESOURCES

Have a complete list of works and old newspapers, magazines, etc.

have a computer system that has more keywords, and says exactly where the book is in the library

have a desk specifically operated for that reason (to help w/ assignments) and offer free coffee and doughnuts, etc. to help us through the long night

have a FAQ page for help finding things

have a faster interlibrary loan system (it is now 3 weeks) and a better reserve desk (more copies going out for longer)

have a general web page that asks you what you are researching, then they should be able to refer you to a more specific search engine/database/index etc. they should also have free online help

have a good help department and have a system that makes it easy to find materials

Have a good resource booklet to look at if you need help in finding information and have knowledgeable staff about different programs.

Have a library map ready so one could easily find the book/journal one need. Provide assistance in finding books not at the library by giving options of where to find what you need at other libraries.

have a list of the websites that have helped other students with the same subject matter.

Have a lot of full-text articles. Be easy-to-use.

Have a more complete site map to show what they offer, and be quicker and less cluttered.

Have a more easily navigable Web site and allow for access to certain resources from home computers.

Have a more educated staff more info and availability

Have a more organized directory.

have a more up-to-date supply of books have an easier to remember URL

have a more user friendly environment and computer systems. Also allow for a wide range of questions or requests to be put into the systems. Many times the systems are ‘narrow minded’ and you cannot think of ways to rephrase your request to get a valid response.

have a special section with biographies only

have a tour to guide me to were everything I need to know is and how to use it.

have a website & be more polite

Have a wide selection of books, magazines, journal articles, etc. Have a web based database to find what you need

Have a wider selection.

Have accessible librarians and a user-friendly website.

Have adequate information Make it easy to access

Have all databases available online Mail needed books to my home for free

have all materials available on an online format in an easy to access form

Have an easy access to their web site.

Have an informed librarian and someone like a computer assistant to help you to use computer when there is a problem

have an online help desk. a search engine for the actual books available the library with a system to place them on hold, for later pick-up
Have better hours, have people with more knowledge of various subjects
have better instructions on how to use features
Have better links.
Have better referencing with journal articles better search engine
Have better search engines Have a larger variety of material available
Have better ways of finding hard- to- find topics and more information such as web sites.
Have book, summaries
Have books in one location. Update the books.
Have competent people working there. Have POLITE people working there. Have MORE people working there. Don’t spend 10 minutes lecturing me about what happens if I return a book late; I am not 12 years old!!
Have complete electronic versions of journal articles Have more computers that students can use for homework
Have computers with Internet access Have numerous copiers
Have course lists of assignments and what books would help.
Have current information Have knowledgeable staff
Have detailed subject lists step by step guides
have easy access to reference materials and in-person or online help
Have experienced staff designated for that task who can be free to help students. Have plenty of computers and printers available for students to use resources such as [db provider].
have fast and accurate searches
Have full text article databases. Databases with just abstracts or summaries do little good if the journal is not available anywhere or you have to pay allot to get a copy.
Have full text articles available. Have a free option to get full text articles off of web sites.
Have full text articles Carry ALL periodicals that are listed in the databases on the website like [db provider]
Have full text articles, and cheaper ways to copy magazine and newspaper articles
have full text for more journals get more current books
Have good links with professor’s pages Be able to access the best information from outside search engines.
have guided info pages next to the computer, and have computer Tec’s on hand
Have help come to you sometimes. Allot of people are shy at my school. Be able to access certain sites off the libraries computers... such as [db provider].
Have help on hand to find articles or suggest locations where articles may be found. Provide help validating sources as viable for certain kinds of papers.
have information and be open
have internet knowledge, and be more helpful of their site
have librarians readily available have well designed sites
have librarians who know how to access the correct information
Have many copies of a particular book or journal and make them easy to find
have more available librarians have booklets with helpful hints on research available
have more available online
have more books and a larger amount of different types of periodicals.
Have more books currently in library
have more books on-hand get rid of microfiche
Have more complete articles and a more broad selection of information.
have more complete articles on file and have more access to different websites that DO require a fee so that students don’t have to pay them themselves.

have more computers have a faster connection
309 have more computers, faster connection
310 have more computers and have more information available to the student
311 have more computers available.
312 Have more computers to use in the library Have a website that is easier to navigate
313 have more computers with full internet access and more working copy machines with an allowance of free copies
314 Have more computers; more resources available.
315 have more convenient parking and a less dangerous campus
316 have more cordial reference librarians who actually know how to reference articles, not just warm a seat
317 have more electronic books available for MACINTOSH! Heavy PC bias, currently.
318 Have more electronic journals
319 have more engineering references have more pop lit for study breaks
320 have more full text articles on-line, have more full books on-line
321 have more full text databases
322 Have more full text electronic articles. Have a better search tool.
323 have more full-text articles online. be open for longer hours.
324 Have more helpers walking around Offer more classes on library use
325 Have more info available and make the website user friendly
326 have more information available on their resources
327 Have more information on Math related projects, etc.
328 have more information, and be open later
329 have more journals online easier access/better instructions online for how to use it
330 Have more librarians available and maybe have a manual to help students make their way around the different sources on the web.
331 HAVE MORE LINKS FOR WEB SIGHTS THAT MIGHT HAVE THE INFO THAT I NEED. Have MORE BEEKS [sic] ONLINE.
332 Have more links to useful websites listed by category
333 have more material to work with
334 Have more online periodical/journal articles, Clearer arrangement of information
335 have more online resources, where could request a journal, if the library doesn't have it, to be able to [be] picked up later
336 Have more people on staff to help out with research and be available to students 24 hours a day.
337 have more readily available online journals and keep database up-to-date
338 have more resources, provide options to get resources elsewhere
339 Have more search engines and have more information about a wider variety of subjects.
340 have more variety of magazines and journals at the library
341 have online tutors to teach how to find information.
342 have professors notes available on-line review sheets
343 have some research experience on the web be willing to promote sources that are not available on campus
344 Have someone else do it for me Have nicer librarians
345 Have someone there to help me find needed materials. Have needed materials
346 have specific people to help
347 have summaries of all of their books online so that I could see if it sounds like what I need
348 Have the actual books in e-book format, and as long as you are a student (with your ID etc) you can access this info for free
349 have the book or info I need. be able to answer any questions I have.
350 have the book/information and be able to give locations that do have it if they do not.
351 Have the books that they say are available actually be available.
have the librarians more accessible. have the librarians less put-out for being accessed
Have the Library assistants know more about their web site and make it easier to use
have the necessary books and equipment there to help you
Have things categorized well and provide a competent search engine.
have tutors there and more staff
Have updated material, online and hard-copies and have MORE materiel on every possible subject
Having more full texts available online. But they do a pretty good job now with online catalog and online interlibrary loan requests. [university website address]
help explore ways to look up certain topics
Help find books. don’t charge to make copies.
help find information and help cite sources
Help finding books that aren’t on the shelves. Help getting books that our library doesn’t carry.
help me!
help to gather pertinent information on topic help find reliable sources
Hire better student aid at the circulation desk and improve organization and location of items.
Honestly, I am really satisfied with the campus library. The one thing the can do is post a little more information on topics.
I am not sure if they need to do anything more than they already do.
I attend a small business college, and we do not have a library.
I believe that the campus I’m at, does not have an on-line library website. However I have used them at other colleges I’ve been to and I found it hard and confusing to locate information because you had to have all of these codes.
I can handle it myself. I don’t need the campus library’s help.
I can’t really think of anything, our library’s website is pretty good
I DIDN’T know my campus had an online library
I don’t know - everything’s been going well on its own.
I don’t know I don’t use it.
I don’t know what I’m suppose to get from my campus library website.
I don’t really expect much of them, being a comp science major I do most of my research on my own.
I don’t really need my campus library for assignments. Everything I do is technology related and not based in printed materials.
I don’t really spend enough time there to care. I do my own work.
I don’t really use the campus library. I do all my research from home because it is more accessible
I don’t use my university’s library site because I live about twenty yards from the library. I’m not that lazy. If I need something bad enough I go there.
I don’t want help
I get lost in there and have no idea where anything is so a good map or directory would definitely help. And if there were more librarians that would help because there isn’t even anyone around to ask when I get lost.
I hate libraries! more book and more computer
I have always been able to get the information I’ve needed from the campus library’s website.
I have never used the library’s website. But if it was easy to find information and easy to locate this information, it would help
I have no need of the campus library website.
I have no previous experience with the campus library website
I haven’t used my campus library
I like my campus library
I like my campus library, it gives me all the information I require
I live off campus and find no need for the library.
I need to be able to easily find information on topics I am researching. I should also be able to find enough correct information to help me with my assignments.

I prefer to do it on my own

I prefer to use my town library and my own computer

I prefer to work on my assignments at home. The campus library has too many people, if I need to get up to use the bathroom, I lose my computer. Also, I have to pay to print out materials.

I seem to be doing just fine already. I can't think of anything.

I think that my campus library does provide great resources for study assignments.

I think they should have more librarians to help. Sometimes they are very busy and can't help you for days. Also, I think they could use more international books. More information on countries in Asia. Japanese is one of my majors and sometimes it is very hard to find information on Japan. Up to date information that is.

I would like an explanation about what the various resources can be used for.

if the web says that they have the book, they probably should have it or update the web site to the fact they do not.

if they don't have what you need, they should tell you where to find it should be organized

I'm in a bit of a specialized field and I wouldn't expect the library to go out of their way to cater to me and my classmates

I'm not sure they can really help that much, but advertising their services would probably help a lot.

I'm not sure, I pretty much try to figure things out for myself.

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I include outside links suggest related materials

Increase amount of periodical articles online, Increase online response to questions

Increase number of online full text journals. Have an online librarian help chat.

increase web access and put more reserve texts online

Inform students on how to access the website List/post helpful hints when searching for topics

information is hard to find sort throughout thousand of articles manually it takes hours and hours on end

Interactive map to show placement of books and more resources available online

It already does provide document delivery and ILL services.

It is adequate already

it is dependent on the assignment

It is not up to the campus library to help me with my study assignments.

It would be beneficial to me for the library to have a more extensive selection of books pertaining to art as well as articles on the search engines. When studying art history, quality articles are few and far between.

It's fine

I've already discovered the keys to online research, but other students should be made aware of the great resources (electronic journal articles) available.

I've gotten pretty much all I needed each time I used my campus library.

journal articles, not just the abstracts

Just be open and have a knowledgeable staff. The rest is up to me, and I prefer it that way.

keep plenty of full text articles linked through the website

keep putting more journals on the web

Keep staff in library at all times to help. Allow us to take reference materials out of library or make copies of pages.

Keep the Help Desk open later and put more information on the books in the Online Card Catalog.

keep the local holdings information up to date, as to whether books/journals etc are in a library, shelved, being bound... E [sic]

keep their websites current keep an accurate tally of the journals that the library contains

keep us informed on how to use the web site
less steps to find the book you want. More guidance on how to find books.

Librarians need to be more available to help when you have questions. They are always too busy to help you when you need help. You have to be an expert to be able to navigate through their system. Second they need to have better directional signs and maps so that you can find all the areas of these 3-4 story Libraries. I always get lost in there and the librarians are too busy to help you find where you need to go.

Librarians need to learn how to use the resources available. They also need NOT to underestimate the students’ abilities and knowledge base in using the computer.

Librarians should be willing to answer more questions to help students.

library? what’s that? ;-)

Links and Authors
links to all the databases they subscribe to, these are important because the information is legitimate and always accepted by professors.
links to helpful websites and more full text articles
links to online information outside the scope of university intellectual property.
links to search engines, search engine for finding books
list more complete text articles, Make [periodical], and [periodical] (current news items) more available
List of books that may be useful in a specific course for quick searches. Search for resources by topic.
list sources of information better, and organize search results
List the websites and how to search for information
Lists of websites that are useful. Put full texts of books on website. (Maybe that’s what they do, but I don’t know.)
locate books, articles and anything else of paper that would be of help on the topic that I am studying or researching.
locate journals locate sites of reference
locate resources and correctly cite them.
location of book or resource within the library itself.
longer hours to accommodate students with jobs......and have more copies of certain books so more than one student can check it out
Make [db provider] easier to access put more electronic reserves in the system
make [db provider] information easy to get to via the web make more journal article complete instead of abstracts
Make a more user-friendly guide to all the information available via the website
Make a multi-library search available, make journals available online (ex. [database]) -- the library would have to register and pay an annual fee for this availability, but it would be of great convenience to the students.
Make a website. Turn on the heat on cold days.
Make access to databases more visible on the web
Make all articles available through some sort of electronic data base, for instance [db provider]. I always use [db provider] and always choose only to get the full text articles for if they are not on that site I will not use them I am not going to look around the library for them.
makes all materials, including books, journals, magazines etc. available online
make articles easier to find
Make articles easier to find
make electronic journals more easily accessible from online
Make everything avail for checkout, even if it is just for 1 night.
make everything available in text give bibliographies
Make finding information easier
make full articles available online
make full text articles available on the computer offer more help

Make full text articles easier to locate, and make it easier to figure out if out library subscribes to specific journals or not.

make information easier to find and [sic]

make information easier to find, easier to access

Make information more readily available; increase the number of copies of each book

Make interface easier to use Update database

make it clearer

Make it easier and more available to use. Make is accessible off campus

Make it easier to access books, and be able to view whole books online

make it easier to find stuff

Make it easier to find the book I need in the library, when I get the information about the book. Also, they should keep magazines in a more organized manner than they currently do.

Make it easier to find the correct information—searching for information is difficult because it pops up all this useful info that has nothing to do with the topic. Make it easier and faster to find what you are actually trying to look for

make it easier to find the info we are looking for

make it easier to find things and have more information

Make it easier to get full text articles and make it easier to do a combined search.

make it easier to locate which library a text is in.

Make it easier to navigate, and put full text article on the net

Make it easier to order books online from home from other libraries for pick-up at my library. Have an easier to use search engine for full-text articles.

make it easier to set up searches from off campus

make it easier to use and cheaper to print out pages

Make it easier to use resources such as [database] (which I use most frequently) off-line the campus network, i.e. from home. Make printing in the library easier and all articles available on-line in full-text, eliminating Interlibrary Loan.

make it easier to use the database/electronic journals index create an easier keyword search

Make it easy to find and get the information you need and provide a good environment for working

make it easy to find information that is accurate recommend web sites that are known to be accurate

Make it easy to use and offer a wide selection of materials.

make it faster make it more accessible

Make it faster. Provide more computers

make it more convenient, and less of a treasure hunt

make it more known, and easier

Make it more user-friendly and make it easier to go back to previous pages

Make it open 24 Hours and have tutors on call 24 hours

make keywords easier to guess, so when searching for a topic you don’t have to have as specific of keywords as they do. help find things on the web.

make more articles available

Make more complete resources available and make them easier to search through.

make more journal articles available on line

make more journals available online subscribe to more journals

make more things available on line be able to see more journals on line

Make off-campus access easier. Connect ‘WebCT’ with library more closely.

Make resources easier to find and know about

Make searching easier, and have more technical information.

make simpler to use and allow more full text articles.
make some text available online, cross-index other library catalogs

Make special collections more easily available. Find a way to allow a search of the text for keywords of 'in-library' journals

make sure database is updated Have recordings in stock

make sure the website is up to date put more articles on the web (full text articles)

Make system more user friendly Enable students to log on with student ID and password instead of calling library to obtain the password of the semester

Make texts of more periodicals available on-line. Make texts of historical documents available on-line.

Make the campus book exchange much easier and faster

make the campus library site more accessible because I didn’t even know we had one

make the catalog more comprehensive and the computer system could be more reliable

Make the information easier to find

Make the information easier to find, and have updated versions of the most used books.

make the information easy to find, Have speedy responses when sending email when you can’t find what you are looking for

Make the interface for the library website a little bit simpler. Also, have the ability to see what other books people have checked out when they checked out the book you are looking for.

Make the library easier to navigate or provide more assistance in finding the correct information. Have seminars in how to more efficiently and effectively utilize their services and tell exactly what services they can provide.

Make the passwords to the sites available to students. Have a better description of what the learning resources is.

Make the research process easier. Place an on-line librarian choice on the menu so you can ask questions.

make the search engines easier to browse through and use

Make the search options more self explanatory, rather than needing to be taught by someone visiting a class. Other than that, nothing

make the site easier to navigate put a search function on it

Make the site more user friendly and allow me to more easily access my library account.

Make the web page more user friendly

make the web site more attractive/user friendly lists of suggested links for starting out a web research project

Make the Web site more self-explanatory Offer more links to outside resources

Make the website easier to access. Make the website less cluttered.

make the website easier to navigate and have it read more general terms under find: subject heading.

make the website easier to use, have online help

Make the website easier to use.

Make the website easy to access at home Update the website as often as possible

Make the website faster. Be able to find more information once requested.

make their journal search engine a little easier to use

Make their search engines work more efficiently

make their services more visible let people know what services they provide

make their website easy to follow and use

make things easily understood. With directions on how to use certain resources... sometime those resources that are available can be very confusing. The whole point to a library is to have information that can be accessed EASILY and used for ones uses. When that information is there, however, it is too difficult to get it ... what good does it do the individual, or the [sic]

make things available on e-reserve
Make things easier to find in the library and make a list of types of things you might find in the
campus library since most public library’s don’t have the same type of resources.

Make things easier to navigate and add additional resources.

Make things less complicated and have a more helpful staff.

Make web page easier to navigate. offer tips on web site.

Make website available; tour of library facility for new students

Maybe pick out the most popular hits, and make it not take so long to [db provider] and other
research areas

more access to online journals and longer reference librarian hours

More accessible

More articles/periodicals available online or a better search engine for the library’s collection of print
material.

more books, every book I need is lost or checked out! easier to find websites on the exact topic area

MORE COMPUTERS

more computers and an easier website to navigate

more condensed items and organization with all of the resources

more databases

more databases, more journals

More description about the individual articles or books. Easier to link to similar material.

More detailed information More ways to access the information

More direct searching options. Less cluttered.

more diverse selection of journals, and complete collections of the journals already offered. (for
example-- my college subscribes to [database] but is missing all the issues from 1956- 1962.)

more ease, and more information related

more electronic journals have all books accessible--not at several locations with shorter hours

More electronic texts online, and make them easier to find

More full articles with graphs and photographs. More access to subscription sites

more full-text journal articles an allotment of free photocopies per semester

More information available online

more informed, qualified, and HELPFUL workers at the library information desks and better ways of
letting me know when a book is due

more librarians and longer hours

more links to other net sources more variety in their books

more links to outside sources access to more information pay sites

more links, online assistance

More online articles, and books online.

more online collections and more search engines for full articles

more online material

More online resources Better topic search

more personal action in the library instead of leading me to a computer better organization

More professors should reserve material on the subject being covered.

more relevant information, more information on how to use the system

More support, more choices in online journal articles

more theses and journal articles. more books.

Most importantly, make sure the system is on-line. We often go down for maintenance or security
concerns. Second, the library is a bit nutty about security and I often have to type in various
passwords several times. Security doesn’t need to be THIS tight. There’s got to be a better way.

My campus library already helps me enough as it is, it really doesn’t need to be improved.

my campus library is great
My campus library is large and disorganized. There are never enough people to help me find anything. I would like to have had a tour when I entered the campus and have more staff available to help me.

My campus library should maintain that group study rooms are the only places where students can talk in the library.

My library is fairly adequate but full on line articles would be nice instead of going to campus to try to find them in the stacks.

nada
no suggestions
none
none
none
none
None.
Not be closed. (It has been under construction for two years) Have an online database of it’s printed works.

Not make it so confusing. Use simple meanings and directions with explanations.

NOT MUCH
Not much - I don’t bother with it either way.

not much they’re already helpful, just not helpful in the way I want

not necessary

Not sure. I’m used to using outside sources. The information my website provides is bias towards the material. I like material of varied opinion, view and information.

nothing
nothing
Nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing
nothing - for the campus library to do anything to help with my assignment would be redundant and replicate the work of existing sites such as google and various periodical web sites I visit. The campus library could not compete with these sites and would offer inferior results; so I would avoid it.

Nothing comes to mind

nothing I can think of

Nothing I do not like going to the campus library.

Nothing I’m very independent

nothing needs to be changed

Nothing really

Nothing really b/c I’m in grad. school so most of the things I do are beyond the library website.

Nothing really. They do an excellent job already.

Nothing, I do them by myself without help.

Nothing, I don’t need their help. I am fine finding information on my own.
nothing, it is very helpful
Nothing, it works just great!
Nothing, my campus library is suitable for just about any research I need to do.
Nothing, our campus does an excellent job of providing librarians to help us out with research questions and has a good and easy-to-navigate website.
Nothing, they provide the resources and should not be expected to do the research for me.
nothing. my experiences have been ok thus far
Offer access to electronic databases and research assistance
Offer an online tutor Offer links to help student
OFFER ASSISTANCE THAT KNOW THE COMPUTER SYSTEM. HAVE A WEBSITE.
Offer better hours and better selection
offer classes for those who don't know how to use the web, so they can be shown how to use the search engines, and have a computer lab in the main campus library.
Offer courses on how to better use the resources found there. Many students don't know that we even have so many options, let alone how to use them.
Offer easy searching of articles and journals that the library has through the website. Offer virtual maps of where the article is located within the library.
offer more assistance locating books, help with locating relevant full length articles online
offer more computers, and offer more suitable hours to college students
offer more databases offer more access from remote locations
Offer more full text journal articles via databases and post reference information for citing such as [database] format.
Offer more full-text databases and have more interlibrary order options
offer more ideas to get information other than the Internet. Call another library to see what they have available on my assignment
offer old test files from professor's online and up to date articles free of charge
offer online assistance
offer quick easy location of sources
offer search engines for specific topics (narrow down searches more, e.g., school of journalism search engine that finds newscasts pertaining to class activities)
Offer some articles online for those who don't have time to find them at the library, and give examples for reference.
Often times, books are not placed on the right shelves or areas of the library. The library catalog says the book is available, but it isn't where it's suppose to be. It would really help if one could find the book(s) he or she needs where he or she is told to look for it.
on site experts
online support through chatrooms, simplify website
organization, help available
organize information better and enable access from our home computers
Organize the info page more intuitively Make the online card catalog user friendly
Organize the information on the site. open longer on the weekends
Organize the Webb pages so it is easier to understand and find information.
orientation, faster connection
Our campus library should have books that are dated closer to 2001 than 1922 and they should have more computers.
Our library already does these two things, but I find them extremely helpful. One thing is that they order articles that aren't available in our library, and then they pay the charges to save students and faculty the expense. Also, they have many article search databases (e.g., [database, db provider, db provider]), and several of them are available from any computer with Internet access.
pass out snacks and juice
Point out things I might not see at first, alternate ways to obtain the information I want.

Post more full text instances of books, journals, etc...

Promote itself: make it known that it’s available, and 2) make it easier to use: a unified portal would be cool

Promote themselves more.

provide [db provider] offer back-rubs to its patrons

provide a easy way to find exactly what I’m looking for.

Provide a larger variety of topic-related sites/directories.

provide a lot more electronic books.

provide a more efficient search engine provide better support services

provide access to [database], and help with using [database]

Provide access to [db provider] and [db provider] to off-campus students.

Provide access to more search databases on journal articles. Provide access to more full text articles from journals that are not carried in our library (along with pictures).

Provide access to the information desired. Provide support for those having difficulty finding such information.

Provide accurate and current information

Provide accurate information Provide a multitude of informational sources

Provide additional online resources available anywhere to students with passwords.

provide an online journal search

provide better access to the info, and make it free to access

provide computers, have helpful environment and staff

provide databases for us to use and an online catalog to locate books.

Provide easy access to librarians and keep the Website up and running.

Provide easy links to sites that provide free access to full text journal articles. Provide more links and keep them updated.

Provide efficient, accurate, working search engines and databases. Provide the information needed to complete the assignment.

provide electronic versions of magazines, encyclopedia, etc. keep up the good work, nothing else wrong.

Provide Ethernet ports at every table and revamp the library Webb pages

provide faster access have ask a question people respond faster

Provide frequently asked questions about the library and its Webb pages. Give a list of useful websites for research.

provide help for library of congress subject headings, be more user-friendly

provide info, be available for help

provide links to outside newspaper/magazine articles. provide full text online of their resources

Provide locations for group or individual study (either in or near the library) Encourage free browsing of the stacks

provide more links to other places and list links w/ bibliographies

provide more online article from research journals Have all of the books in the online catalog

provide more online full-text journal access

provide more paper, easier connections in rooms

Provide more people to help at busy times. Provide people who are well trained to help.

Provide more reference librarians at night, have later hours during busy times (exams, etc)

Provide more specific information in regards to information you need to look up. Design a website relevant to information instructors may assign for a particular class.

provide more tables and more resources

provide outlines of the text
Provide screened lists of sites that are known for good analytic content. Provide electronic copies of the texts in the library.

Provide search of books outside the library

Provide tech support for online searches, and readily provide usernames/passwords for conducting searches on the library’s database from off campus

Provide up to date list of campus resources, Include text for course reserve materials online.

Provide website summaries, have search engines for websites.

Publicize more. Otherwise, it is great.

Purchase and set-up more internet ready computers. Assign a graduate student/computer network specialist to these computers to provide advice and keep the system running

Put more complete articles/journals online

Put most researched topics on a home page

Putting more full-text journal articles would be great.

Quickier access to information not carried by our library and a more versatile search system. The online catalog at my university is VERY poor - you can never find what you’re looking for.

Really, I’ve always found the library to be most helpful in my assignments, whenever I fully take advantage of the resources available to me

Rearrange the library because it is too confusing the way it is set up now. Give a lesson or offer a help session on how to use their website.

Reference materials, easy of the online journals

Repair the links and add more.

Repair Xerox machines consistent hours

Re-shelve books

Review and give feedback

Rework the current website and advertise it more

Search engine

Searches could be easier to use. Live online help would be useful

Set up email address for answers to informal questions. Offer more journal articles online

Set up websites for an individual subject

Show professors specific assignment information. Have a search of relevant information

Show websites that are most visited by students for similar subjects.

Site should be better organized. Site is very slow if accessed remotely.

Smaller library sections and friendlier help.

Sometimes the books are hard to find with the call number and sometimes the site is down so I can’t always access it from home.

Specify which full text journals you can access

Spread the word about it and what it can do for students.

Staff More Knowledgeable. Website more explanatory and maneuverable

Stay open longer and be located closer to my home

Stay open longer hours and more up to date reference books.

Stock more resources.

Study guides and search links

Subscribe to more online journals. Make it easier to access online journals off-campus

Subscribe to more online scientific journals. Keep website organized like it is now

Suggest where I might get a book if it is not available there and provide a larger variety of books

Supply more study rooms for groups. Lower the price of copy machines

Take questions online, have training sessions

Technical aid with computers for those who need it and recommendations for books or articles that may be helpful.

Tell me what the site is? :P
the actual library is very cluttered with information that is not tailored to my major, there website has never helped me because they never have what I need
The campus library website is usually very, very slow. It makes it inconvenient to use.
-the employees in the computer labs should be more knowledgeable -
The information I need is so much more easily accessed via the Web that I just do not use the campus library. Unless they provide access to as much information and I can access it at home, they can't do anything to help me.
the librarians need to be more willing to help the students, and the library needs to be open later hours.
The library is adequate.
The Library is fine.
The Library should 1. have more of an idea of what is going on in specific courses 2 Have a readable database
The library should be open earlier in the morning, and open on time. The copier machines should cost less money.
The library should have staff that are extremely familiar with the internet and have broader access to specific websites that house articles and journals.
The most important thing the campus library can do to help is to provide clear information on how to find the subject you are searching for. Another thing would be to have the ability to connect and talk with a librarian who can help you if you get confused.
The online catalog is very helpful. I can also order books from other institutions right online.
The only thing that springs to mind is to provide off-campus access to academic search engines without having to request a password.
the site is down allot
There is nothing they can do to be better, other sources are just easier to use. I use my library when I need to get a specific thing there for a class. Otherwise I can get the information easier from other places.
There's nothing it can do. I use [db providers] which are offered in the computer lab in the law library. However, I can access [db providers] from my home computer.
They are doing an alright job already. They do about as much as they are capable of doing on this particular campus.
they are great more class websites with helpful information for particular classes would be excellent!
They do a fine job already
They need to have updated information on the site and to make it more usable.
They should have sessions on how to use library resources and they should hire personnel to help students who have problems finding materials.
They should have the books required in my courses. They also should have 'Dummy's' & 'Idiots' books for a variety of courses.
They should offer a section for each major, with the required reading. Have a cross reference type search engine.
They should offer an easier way to find books and provide better assistance.
They should update info more often- buy newest books immediately, and keep the shelves organized.
They should update their databases more often so that you can find books more easily. They should contain summaries.
they're doing a good job
they’re perfect
to be honest, I have pretty independent study and resource-finding habits
too much of a hassle to go to the site, then search around and only get info from really one source, that library. It is simply easier to get things off the web. Even if my professors guarantee it is on that site, it is my last resort

Train students in how to find things
Train their staff better and reorganize their periodicals to make things easier to find.

trying to get all resources catalogued online keeping electronic resources available to the students at no cost

Unlike [university name], have the following: (A) a search engine that takes less than 2 years to learn to navigate; (B) Librarians who care.

up to date information easy to understand instructions
update catalog more frequently group books more logically
update the computers and add more computers
update the home page more frequently
Update the resources and increase the supply of resources.
Update the search engine so that searches can be more productive. Have a guide to help people to be able to use any tools that might be available on the site.

Use Google
website could load more quickly